



## SNTCT POINT OF VIEW AND FACTS ON

# EMPLOYMENT

(STAFF-REDUCTION AND NON-REPLACEMENT POLICIES)

*in*

## CTT - PORTUGUESE POSTS





2010, 2011, 2012, 2013, 2014, 2015

IN

**PORTUGAL**

**CRISIS – TROIKA – CRISIS**

**POOREST PEOPLE – STATE PROPERTY SALE – POOREST PEOPLE**

**CRISIS – TROIKA – CRISIS**

**CUT IN WAGES - CUTS IN SOCIAL BENEFITS – CUTS IN WAGES**

**CRISIS – TROIKA – CRISIS**



# 5 December 2013

The Portuguese Government

sells **68,5%** of the CTT - Portuguese Posts

# 5 September 2014

The Portuguese Government

sells the remaining **31,5%** of the CTT - Portuguese Posts



**CTT**

**PROFITABLE STATE COMPANY**

**SOLD BELOW THE REAL VALUE**

**RENDERED THE PORTUGUESE STATE**

**ONLY 900 MILLION EUROS**

**PORTUGAL STAYS POOR**

**AND LOST CONTROL ON A REFERENCE COMPANY  
WITH NEARLY 500 YEARS OF HISTORY**



**PRIVATIZATION WAS PREPARED IN ADVANCE**

**IN 2012 ... THE CENTER RIGHT GOVERNMENT NAMED  
PUBLIC MANAGERS ("BOY'S") FOR PREPARING THE  
PRIVATIZATION.**

**THE REDUCTIONS IN THE PUBLIC POSTAL NETWORK,  
THE NUMBER OF WORKERS... AND SERVICE QUALITY...  
BECAME A CONSTANT.**

**INCREDIBLE IN A DEMOCRATIC STATE; THE PUBLIC  
MANAGERS ("BOY'S") THAT PREPARED THE CTT  
PRIVATIZATION ARE, TODAY, THE PRIVATE MANAGERS.**



## POST OFFICES/ACCESS POINTS REDUCTION

YEAR	POST OFFICES	ACCESS POINTS
2009	900	1990
2010	884	2013
2011	783	1778
2012	748	1814
2013	623	1820
2014	623	1694
2015	623	1695

2009 → 2015

Less **277** Post Offices (-30,77%)

Less **295** Other Access Points (-14,82%)



## DELIVERY CENTERS REDUCTION

YEAR	DELIVERY CENTERS
2009	376
2010	370
2011	359
2012	344
2013	302
2014	277
2015	268

2009 → 2015

Less **108** Delivery Centers (- 28,72%)



## LETTER BOXES/MAIL BOXES REDUCTION

YEAR	DELIVERY CENTERS
2009	15232
2010	14485
2011	10957
2012	10201
2013	9032
2014	9456
2015	9456

2009 → 2015

Less **5776** Letter Boxes / Mail Boxes (-37,92%)





## TOTAL POSTAL TRAFFIC

YEAR	OBJECTS
2009	295.252.368
2010	281.042.543
2011	256.435.482
2012	243.363.461
2013	228.941.859
2014	218.778.423
2015	211.951.404

**2009 → 2015**

**LESS 83.300.064 OBJECTS (-28,21%)**



## CTT PROFITS

YEAR	PROFITS MILLIONS €
2009	50,6
2010	56,3
2011	56,7
2012	50,7
2013	61,0
2014	77,2
2015	71,1

Salary increase in 2015, declined by my Union, **30 cents** per day for the most parte of the CTT workers.



## TOTAL POSTAL TRAFFIC QUOTAS IN PORTUGAL

	2011	2012	2013	2014	2015
<b>CTT Group</b>	<b>96,7%</b>	<b>95,9%</b>	<b>94,7%</b>	<b>94,5%</b>	<b>94,6%</b>
<b>Chronopost</b>	<b>0,8%</b>	<b>0,9%</b>	<b>0,9%</b>	<b>1,0%</b>	<b>1,2%</b>
Vasp Premium	0,5%	0,6%	0,7%	0,7%	0,7%
Notícias Direct	0,4%	0,2%	0,5%	0,8%	0,6%
Urbanos	0,1%	0,2%	0,3%	0,3%	0,3%
Iberomail	0,1%	0,1%	0,3%	0,3%	0,3%
General Logistics Systems	-	0,1%	0,3%	0,3%	0,3%
Grupo Adicional	0,2%	0,2%	0,1%	0,2%	0,3%
<b>Grupo SEUR</b>	<b>0,1%</b>	<b>0,2%</b>	<b>0,2%</b>	<b>0,2%</b>	<b>0,3%</b>
<b>City Post</b>	<b>-</b>	<b>-</b>	<b>0,0%</b>	<b>0,0%</b>	<b>0,2%</b>
S.D.I.M.	0,2%	0,2%	0,2%	0,2%	0,2%
Grupo Nacex	0,1%	0,1%	0,2%	0,2%	0,2%
<b>TNT Express</b>	<b>0,1%</b>	<b>0,1%</b>	<b>0,2%</b>	<b>0,2%</b>	<b>0,2%</b>
Best Direct	0,0%	0,1%	0,2%	0,2%	0,2%
<b>Grupo Rangel (Fedex)</b>	<b>0,3%</b>	<b>0,4%</b>	<b>0,5%</b>	<b>0,2%</b>	<b>0,1%</b>
<b>DHL</b>	<b>0,2%</b>	<b>0,2%</b>	<b>0,3%</b>	<b>0,3%</b>	<b>0,0%</b>
Transportes Ochoa	0,1%	0,2%	-	-	-
Others	0,1%	0,3%	0,4%	0,4%	0,3%

Unit: %

Source: ANACOM (Portuguese Regulator) – 12/2015

Note: O Grupo CTT inclui CTT, CTT Expresso e CTT Contacto.



## WORKERS REDUCTION (CTT GROUP)

YEAR	WORKERS
2009	13762
2010	13311
2011	12738
2012	11952
2013	11281
2014	11112
2015	11177

**2009 → 2015**

**LESS 2585 WORKERS (- 18,78%)**



## LASTLY IN CTT PORTUGUESE POSTS...

# **bancocctt**

**(CTT Bank)**

**It was created and is already operational in about 50 post offices the CTT bank.**

**Always denied the public CTT's, was offered to privatized CTT's.**

**Besides (around) 100 workers admitted to the Bank management, not a single worker was admitted to the post offices network.**

**The whole operation will be carried out by personnel already there, that assured the bank services in addition with the postal services, without any extra pay.**

**The implementation of the postal services is the least important in those post offices. The first cases of physical and mental exhaustion are already being felt among those workers. One day we will give account of the outcome of this adventure ...**



## NEAR FUTURE

**The renegotiation of the Collective Agreement CTT is not far away.**

**Last week CTT have announced the creation of a pension fund to which they wish to transfer health "post-employment" responsibilities. With that they announce that they want to jeopardize the private health and social assistance system (IOS\_CTT), which depends from the Collective Agreement and that only can be changed with the agreement of all parties.**

**I may be wrong but, there is always a but, the near future in the CTT Portuguese Posts should be very troubled ...**



***Thank you for your attention.***

***José Oliveira***  
***SNTCT - Portugal***